



The Limes Medical Centre

Newsletter

Summer 2020

Coronavirus

Coronavirus has changed the way that many of us are working, learning, and living. Our practice has made changes to make sure we are providing a service that remains safe and effective for everyone we care for. These include:

- All appointments with a GP are performed over the telephone or via video where possible
- Appointments and all other admin requests, including prescription requests, are now taken over the phone (or online, see below) – please do not attend the practice unless you have been specifically invited to do so
- When asked to attend the practice, you will have a temperature check on arrival, and will be requested to wear a face covering whilst in the building



We are still open for all your usual health concerns – please call us as you normally would. Thank you for your understanding.

Online Access and Electronic Prescriptions

Now is the perfect time to ensure you and your family have online access to your health service. You can request appointments, prescriptions, and view your summary health record, all from your PC, tablet, or phone.

You can download the BSol App here:

<https://www.birminghamandsolihullccg.nhs.uk/your-health/nhs-birmingham-and-solihull-health-app>

Or request online access at: <https://app.patientaccess.com/registration/create>

To reduce the amount of paper prescriptions that you may need to collect, we are asking all patients if they would like to nominate their pharmacy. This way we can send your prescription straight there directly, which is safer, quicker, and easier for you. You can nominate your pharmacy by letting our reception team know over the phone – please get in contact if you would like to do this.

We are becoming a Teaching Practice

We are due to have our first ever medical students attend the practice during the second half of 2020. These students are in the final year of their training at the University of Birmingham, and are learning how to work within a GP practice.

Some patients will be invited to speak to or see a student, before one of the GPs reviews you. If you would prefer not to speak to a student, please let the reception team know at the time of booking – they will always inform you before your appointment time if this is a possibility.



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The Limes Medical Centre

Useful Information

Main Practice

The Limes Medical Centre
Cooksey Road
Small Heath
Birmingham
B10 0BS
0121 772 0067

Reception	
Monday	0830 – 1830
Tuesday	0830 – 1830
Wednesday	0830 – 1830
Thursday	0830 – 1830
Friday	0830 – 1830
Weekend	CLOSED – but pre-booked appointments at SDSmyhealthcare hub are available

Branch Practice

Finch Road Primary Care Centre
Finch Road
Lozells
Birmingham
B19 1HS
0121 203 3800

Reception	
Monday	0930 – 1300, 1630 – 1830
Tuesday	0930 – 1300, 1630 – 1830
Wednesday	0930 – 1300, 1630 – 1830
Thursday	0930 – 1300
Friday	0930 – 1300, 1630 – 1830
Weekend	CLOSED – but pre-booked appointments at SDSmyhealthcare hub are available

Online

Our website: www.thelimesmedicalbirmingham.nhs.uk/

Small Heath NHS site: www.nhs.uk/Services/gp/Overview/DefaultView.aspx?id=41559

Finch Road NHS site: www.nhs.uk/Services/gp/Overview/DefaultView.aspx?id=39184

Practice Manager

Mohammed Imran

GP Patient Survey

If you receive a letter looking like this, please complete it and send it back in the envelope provided, it gives you the chance to say how our service is doing.



Patient Participation Group

Please talk to the receptionist if you are interested in joining our patient participation group (PPG) - this group can tell us what is going well and where we can consider doing things differently.

Don't Forget

We're a Parkrun Practice – all patients that wish to can join many others at Cannon Hill Park every Saturday at 0930 for a run, jog, or stroll to help keep you active, for free!

